safetica

Introduction to: Safetica Standard Implementation

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Safetica offers implementation services delivered by our in-house solutions engineers. The team has completed hundreds of deployments—from small and mid-size rollouts to global projects covering thousands of endpoints.

These services are ideal for companies that want vendor-led expertise during setup, and for partners who do not yet hold the required Tier certification.

Implementation is not included with every Safetica license. However, it is required for certain order types as defined in the Safetica Partner Program. We also encourage partners to offer Safetica implementation as part of their service portfolio.

Scope of Safetica Standard Implementation

Scope

The implementation scope is designed to maximize the value of Safetica based on the customer's environment, data protection needs, and the results of the initial Safetica Security Audit.

Typical Activities

In general, implementation involves the following activities:

- Create a Downloader/Agent installer for deployment in cooperation with the customer
- Check for incompatible software on endpoints and verify that endpoints meet minimum requirements; install Safetica Client on a pilot group or environment
- Run a Security Audit and produce a report with findings and recommendations
- Roll out the Safetica Client to the remaining computers
- Configure policies for Audits, Alerts, Reports, and baseline DLP controls based on the Security Audit, customer needs, and best practices
- Handover of the completed project to the customer
- Train the customer's Safetica administrator(s)

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Prerequisites & Responsibilities

As with any software rollout, certain requirements must be met before and during deployment. In our service model, the customer (or their Partner) is responsible for ensuring the following:

- The IT environment meets the minimum system requirements for endpoints.
- A dedicated Safetica administrator is assigned as the primary point of contact and supports deployment tasks (e.g., distributing Downloader/Agent installers and handling ad-hoc on-site activities).

Schedule & Scope

The timeline and scope will be tailored to the specific project and agreed directly with the customer. All details will be defined and confirmed in the Scope of Work.

Definition of Working Hours

Working hours are defined in the Safetica Support SLA.

Scheduling Note

Most implementation tasks can be performed without Customer/Partner involvement and, when needed, outside your business hours—with no impact on project duration or quality. If an activity must be scheduled after hours, we're happy to accommodate.

General Conditions

Implementation Delivery

- Projects are delivered remotely and require participation from the customer's IT staff.
- Alternative delivery methods can be considered on a case-by-case basis. Any additional costs will be quoted on top of the order. For details, contact your Channel Manager or Account Manager.

Language

Our in-house delivery team provides implementation and communication in Czech, English and Spanish.

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